Who We Are

As a federally designated land-grant institution, the University of Tennessee system has a three-fold mission of instruction, research and outreach. Responsibility for this third function in the area of public service falls to the UT Institute for Public Service (IPS). Headquartered in Knoxville, IPS staffs 130 employees in offices across the state.

WWW.IPS.TENNESSEE.EDU
IPS Administration (IPS)
Serves in a support role for each of the institute’s agencies in the areas of business operations, human resources, information technology and communications.

IPS Agencies

Center for Industrial Services (CIS)
www.cis.tennessee.edu
CIS works with Tennessee’s business leaders to identify opportunities for economic growth, understand the government contract procurement process and attract new businesses to their communities.

County Technical Assistance Services (CTAS)
www.ctas.tennessee.edu
CTAS provides technical consulting and training to assist officials in all areas of county government operations – from transportation and solid waste issues to capital building project budgets and legal issues.

Law Enforcement Innovation Center (LEIC)
www.leic.tennessee.edu
LEIC expands capabilities of law enforcement personnel by providing training that improves the quality of policing. Using the nation’s best instructors and consultants, LEIC develops curricula for courses that can be delivered nationwide.

Municipal Technical Advisory Service (MTAS)
www.mtas.tennessee.edu
MTAS provides technical advice and training in municipal management to cities and towns across the state: their governing bodies, mayors, city managers, city recorders, and city department heads.

Naifeh Center for Effective Leadership
www.naifeh.tennessee.edu
The Naifeh Center trains public service leaders at all levels – from emerging supervisors to experienced executives. Its training has helped hundreds of public service professionals improve their skills in creative leadership and managerial effectiveness.